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IN THE U.S. PATENT AND TRADEMARK OFFICE

In re U.S. Patent Application of:

APPLICANTS: Mayer et al.

SERIAL NO.: 10/581,207 FILING DATE: November 09, 2006

EXAMINER: Pham, Timothy X ART UNIT: 2617

ATTORNEY'S DOCKET NO.: 800.0105.U1 (US)

TITLE: A METHOD FOR HANDLING SERVICE FAILURES

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Response to Office Action

Sir:

This paper is herewith filed in response to the Examiner's Office Action mailed on March 29, 2011 for the above-captioned U.S. Patent Application. This paper is deemed to be filed within the shortened statutory period and no petition or fee for an extension of time is required. However, should the undersigned attorney be mistaken, please consider this a petition for any extension of time that may be required to maintain the pendency of this Patent Application, and charge deposit account no.: 50-1924 for any fee deficiency.